



Novellá Wellness
PR 1076132

NOVEL WELLNESS SOLUTIONS INC. | 2025/713178/21

Privacy Notice for Patients (Short, for Forms & Website)

Privacy Notice – How we use your information

Our practice is committed to protecting your personal information in accordance with POPIA. We collect your personal and medical information to provide safe, effective healthcare. This may include your ID number, contact details, medical history, medical aid information, and clinical notes.

We use this information for:

- Diagnosis, treatment, and continuity of care
- Billing and communicating with your medical aid
- Legal record-keeping requirements
- Internal administration and scheduling

Your information is stored securely and only accessed by authorised staff. We do not share your information without your consent unless required by law or for legitimate healthcare purposes (e.g., referral, laboratory tests).

You may request access to your records, correction of incorrect information, or clarification on how your data is used.

Information Officer: *Fanelesibonge Praiseworthy Zondo (082 405 0800)*

By receiving services from this practice, you acknowledge that you understand how your information is processed.